

# Kristin Fiore's Professional Samples

Microsoft courses are about things that are no longer in use, so they are now allowed as samples.

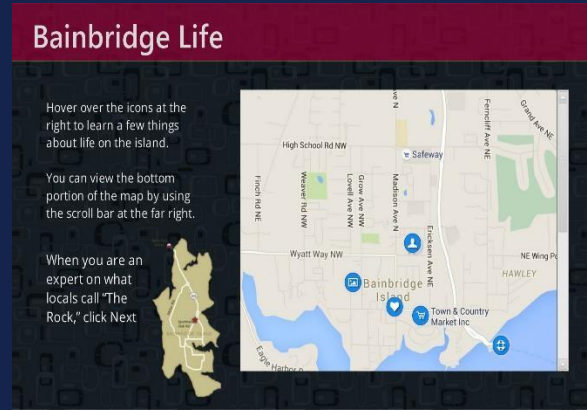
## ONLINE COURSES



This is a short excerpt of soft skill online training about communication styles (html file, developed in Storyline 2)



This is a short Multimedia (audio and video) demo on how to use Candy Crush. (html file, developed in Storyline 3)



This is a short multimedia sample (audio and video) that tells you a bit about me (html file, developed in Storyline 3)

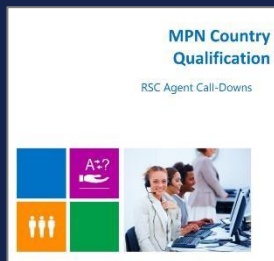


This is a complete online course demonstrating the content and use of Microsoft forums. (downloadable swf file - developed in Captivate 5)

## INSTRUCTOR-LED COURSES



A complete course on navigating Microsoft online forums (80 pages, pdf)



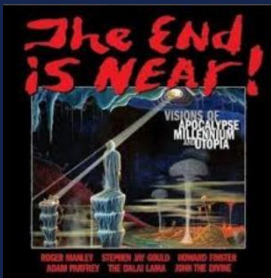
An excerpt from a course on customer service agent white glove call-downs (contacting toplevel Microsoft partners for program changes). (16 pages, pdf)

## ARTICLES



"Hell on Wheels"  
*LA Weekly* November 1998

First-person article on the sinister glory of having my car stolen from my Hollywood garage.



"The Outsider"  
*LA Weekly* June 1999

Interview with Dilettante Press about their first publication, a gorgeous art book on outsider art for the American Visionary Art Museum.



"Stop to Eat the Daisies"  
*LA Weekly* April 2000

Interview with eels frontman E about his past two albums, mental illness and the redemptive power of music.